



Dear Middle River Middle bus riders & parents,

The Office of Transportation is excited to launch a new *pilot* program - BusWhere, a location tracking service for all our buses!

**What is BusWhere?**

BusWhere is an app which allows subscribers to see the location of your child's bus in real time on your phone and to receive notification when the bus is approaching your bus stop.

BusWhere allows you to download a free Android or iOS app to track the bus and view the Estimated Time of Arrival (ETA) to your assigned bus stop.

**How Do I Register for the App?**

This week, using the contact information in FOCUS, parents of all bus riders will receive an email from BusWhere with information on how to register for a secure account. So, be sure to update your email address, if necessary, in your FOCUS Parent Portal. During registration, you are automatically assigned to the bus stop as shown in FOCUS and will receive a notification when the bus is getting close to your stop.

*\*ETA's for pre-k bus stops are not yet available in the app.*

Access is secured with a login and controlled centrally by an Office of Transportation program administrator to make sure only authorized parties can view the bus's location.

**Whom Do I Contact with Concerns/Questions?**

If the app is not showing the bus at the correct location or you are not receiving notifications, you may contact BusWhere directly at [support@buswhere.com](mailto:support@buswhere.com).

For all other questions such as resending the BusWhere invitation, or assignment to a different bus or bus stop, please contact the main office at Middle River Middle School (443-809-0165) or Assistant Principal, William Brown at [wbrown4@bcps](mailto:wbrown4@bcps).

